



RAPTOR KEEPER

About us :

Lone Pine Koala Sanctuary opened in 1927 as a safe refuge for sick, injured, and orphaned koalas. Today, Lone Pine remains a much loved and iconic destination for local and international guests to not only see native Australian animals, but to also connect and learn. Our goal is that everyone leaves the sanctuary feeling inspired to make small, positive changes in their daily lives to help protect their own native wildlife and habitats.

Through collaboration with our 100+ employees, suppliers and customers, we aim to set a new standard in environmental wildlife management. This will contribute to building a stronger Lone Pine Koala Sanctuary.

Lone Pine Koala Sanctuary is an equal opportunity employer, where we recognise the diversity of our workforce and community – be it on the basis of gender, age, race, sexual orientation, or religious belief.

Our Vision To protect, respect and conserve our environment and wildlife by educating and connecting people with nature.

Our Mission To inspire individuals and communities to live in balance with the natural world.

Located on the banks of the beautiful Brisbane River & only a few minutes from Brisbane CBD, this truly is a great place to work.

OVERVIEW:

The key role of a Raptor Keeper is to support the head of department by assisting with the care of Raptors within the section they are working. The position of Raptor Keeper reports directly to the relevant head of department, wildlife administrator and the curator. It is important that you are aware of all policies and procedures, particularly as they relate to the sections you work on any given day. This includes but is not limited to;

- Maintaining industry leading husbandry standards through Lone pine's Raptors and animal exhibits and housing.
- Maintaining a high level of customer service at all times.
- Ensuring that all customer service issues are directed to the relevant supervisor.
- Adhering to and understanding all SOP's required for each department.

- Adhering to the Code of Conduct, Policies and Procedures.
- Adhering to any instructions from the Heads of Section in relation to animals under their care.
- Maintaining a clean work environment (sanctuary) and reporting any damages to the relevant HOD.
- Providing visitors with the highest quality AVI (animal visitor interaction), while always upholding our animal welfare standards.
- Conducting informative presentations.
- Ensuring a safe environment for all visitors.

RESPONSIBILITIES:

Husbandry

Lone Pine Koala Sanctuary strives to maintain its reputation as an industry leading institution within all aspects of animal husbandry. As a Raptor Keeper, you are responsible for;

- Maintaining the highest standards of exhibit cleanliness.
- Identifying and reporting any damage caused to any of the exhibits to the Head of Raptors and ensuring that all exhibits are in sound and safe condition to house each particular animal.
- Ensuring that all exhibits are locked when not being attended to.
- Ensuring that all animals in your care receive everything they need on a daily basis to maintain a stable mental and physical state.
- In Main, that you select the most suitable Raptor for each particular use. If you require training in any area of handling, being technique or Raptor ID, that you seek information from the Head of the Raptors.
- Ensuring that all welfare requirements for any animal you work with are always put first and met.
- Communicating to the Heads of Section on any health issues observed as soon as they are noticed.
- Being observant of the health of any animals you work with.
- Ensuring that all equipment used during animal husbandry is kept in clean working order.
- Ensuring that tight quarantine measures are maintained for any animal or group of animals under quarantine and making notification of any breach in quarantine to the relevant head of department or vet.
- Providing constructive suggestions and proposals to ever improve Lone Pine Koala Sanctuary's husbandry techniques, exhibits and visitor experiences around the park to ensure we remain industry leaders.

Engagement

- A key element to the success of Lone Pine is the connections created and developed between visitors and wildlife. When conducted in a safe and respectful environment, close connection with wildlife have been proven to positively impact visitor perceptions of wildlife and inspire desirable actions aimed at conservation. This relates to any interaction with customers. You must always facilitate a safe, respectful, consistent experience between the animals and visitors. We must always strive to be both friendly and helpful towards each other and our guests. **We will embrace the CATER Core Values and use these to foster and promote our culture and behaviours.**

QUALIFICATIONS, ATTRIBUTES & SKILLS:

- Cert III Captive Animal Management, Bachelor of Wildlife Science (Zoology, tertiary qualification in relevant environmental studies or equivalent experience)
- Prefer minimum of 2 years of Raptor / avian experience in a similar role or similar volunteer experience.
- Experience in free flight bird shows desirable.
- Confident in public speaking and presentations.
- Possession of strong communication and interpersonal skills.
- Possession of a 'Can Do' attitude.
- Strong time-management skills.
- Ability to work both autonomously and as part of a team.
- Growth mindset and strong desire to further develop skills and knowledge.

All our team members are expected to embrace **the CATER Core Values** below and use these to foster and promote our culture and behaviours.

- Communication
- Accountability
- Teamwork
- Education
- Respect

Please send a current Resume along with a cover letter outlining your ability to meet the above selection criteria and why you would love to join our team to: recruitment@koala.net

We thank you for taking the time to review and submit your application, however,
please note only successful interviewees will be contacted.