



“To engage and inspire people to conserve marine animals and their environment for future generations through interactive education and entertainment”

JOB DESCRIPTION & SPECIFICATION

JOB TITLE: Animal Trainer - Amusement Events and Recreation Award
DEPARTMENT: LIFE SCIENCE
REPORTS TO: MANAGER OF LIFE SCIENCES (MLS)/HEAD TRAINER (HT)

POSITION SUMMARY:

The role of the Marine Mammal Trainer is to work effectively and efficiently within the Marine Division of Dolphin Marine Conservation park by maintaining a high standard of care/husbandry of all animals, a high standard of training and conditioning practices for the marine mammals and conveying all DMCP conservation and education messages.

The position is to have demonstrated animal keeping and conditioning skill; good oral and written communication skills and the ability to confidently interact with visitors in presentations and interactions; and the ability to work independently and in a team environment.

PERSON SPECIFICATION:

The Marine Mammal Trainer at this grade will possess:

- Possess a working knowledge of the biology and behaviour of pinnipeds and cetaceans and a keen interest in their conservation needs.
- A minimum 1 years full time experience in operant conditioning training techniques with marine mammals
- Excellent communication, customer relations and interpersonal skills
- Ability to adapt and master new techniques and procedures within a reasonable time span.
- A strong work ethic
- Confidentiality
- Reliability and Punctuality
- Ability to deal with a wide range of people including people of different religions, nationality, people with disabilities, school children etc.
- Ability to maintain a high standard of personal presentation
- A passion for the conservation of the world’s marine environment
- A good level of fitness including ability to lift and carry up to 20kg and ability to bend and squat

- Ability to pass Dolphin Marine Conservation park swim test: (Swim 15m underwater in single breath, retrieve object from the bottom of 3.5m pool, swim 50m and tread water for 5 minutes with hands out of water)
- Ability to work weekends, public holidays and school holidays
- Hold (or ability to acquire) a current class C NSW Drivers Licence
- Current (or ability to acquire) Working With Children Check
- Tetanus vaccinations up-to-date
- Full Covid vaccination

THIS POSITION INTERACTS WITH:

Internal The position communicates with the MLS or in his/her absence Head Trainer of Marine Mammal Operations, and all Marine staff daily to discuss work requirements for themselves and the team and to provide information about relevant issues or events.

External: The position communicates with visitors on a day to day basis, providing information relating to the management of animals and conveying environmental conservation awareness.

MAJOR DUTIES & RESPONSIBILITIES:

- Interact with guests in an inviting and friendly manner and convey Dolphin Marine Conservation park's conservation and educational messages at all times, including presenting show commentary and assisting with school education lesson tours
- Maintain a high level of customer service at all times and up sell Dolphin Marine Conservation park products and services where the opportunity presents itself.
- Supervise guest interaction with animals
- Assist in all aspects of the care of the marine mammal collection including the daily preparation of diets, cleaning of animal enclosures, delivery of animal enrichment and assist in medical procedures as required.
- Use operant conditioning training technique skills to:
 - maintain all presentation, interaction and husbandry behaviours to specified standard
 - manage marine mammal's safety in show presentations
- Attend meetings, promotions, training and development as required
- Assist in the rescue and rehabilitation of non-collection marine animals including attending offsite rescues as required.
- As directed, develop skills and ability to carry out duties of positions in non-Marine Mammal Operations divisions of the Marine Department including Guest Services Officer role, Animal Care and Life Support Systems or cross train with other company department divisions such as photography or bookings.
- All other duties as requested by the Dolphin Marine Conservation Park and/or Marine Department management team
- Abide by the Workplace Participant Code of Conduct and act as a positive role model for junior and casual members of the team.