



## Experienced Casual General Keeper

(Koala Team)

**About us:** The Lone Pine Koala Sanctuary opened in 1927 as a safe refuge for sick, injured, and orphaned koalas and is the oldest and largest Koala Sanctuary in the world. Today, Lone Pine remains a beloved destination for local and international guests to not only see native Australian animals, but to also connect and learn, and to leave feeling inspired to make small, positive changes in their daily lives to help protect their own native wildlife and habitats.

**About you:** We are currently seeking expressions of interest for our next awesome Wildlife team member, within the Koala department. The successful applicant will be employed as a Casual General Keeper/Leaf Cutter, approximately 38 hours per week (within the Koala Team) and report to the Wildlife Curator and Administrators of the Lone Pine Koala Sanctuary.

The Wildlife and Koala departments are fundamental to the ongoing success of Lone Pine's wildlife section and our dedicated keeping team play the crucial role of helping our guests experience, understand and engage with our wonderful animals.

In addition to all responsibilities outlined in Wildlife Officer job description, the key role of a Leaf Collector is to assist in maintaining the Lone Pine Koala population by supplying good quality, freshly harvested Koala food leaf. The position of Leaf Collector reports directly to the Head of Plantations and Head of Koalas.

The successful applicant will have the opportunity to work with Australia's largest group of captive Koalas and be part of a motivated and skilled team of handlers and keepers. This truly is a great place to work!

### Key Criteria:

- Minimum Certificate III in Captive Animals Management essential
- Open Manual Drivers Licence is a MUST
- A minimum of 2 years of experience in a similar role or similar volunteer experience animals is required
- Flexibility to work on a roster that includes weekends, public holidays, and school holidays
- Oral presentation skills and a strong desire and ability to engage with our guests
- Proven experience providing high quality husbandry and care for animals

### Desirable Criteria:

- Previous experience working with Koalas also desirable, but not essential
- Ability to work in a highly physical role
- Ability to deliver exceptional guest services with a genuine desire to help guests have the best possible experience
- Strong interest in wildlife and conservation
- Positive 'can do' attitude and willingness to learn
- Able to multitask and thrive in a fast-paced environment
- Strong time-management skills
- Ability to work both autonomously and as part of a team
- Growth mindset and strong desire to further develop skills and knowledge
- An ability and willingness to work within other wildlife teams from time to time
- Chainsaw licence and a current First Aid Certificate would be highly desirable

**Reporting to the Head of department, your role will encompass a variety of tasks such as:**

- Deliver high quality customer services experiences in order to provide excellent guest experience and promote Lone Pine's conservation messages
- Ensure that industry leading standards of animal welfare are maintained and animals in our care are assured of the 'The Five Domains'. (Nutrition, Environment, Physical health, and behaviour)
- Working well within a dynamic team of keepers and educators to ensure smooth operations and general keeping duties
- Understand and comply with Lone Pine animal training procedures to ensure the ongoing success of our koala holding experiences.
- Work within Lone Pine policies and procedures to ensure that we are meeting WHS, animal welfare standards and complying with all relevant legislation.

All our team members are expected to embrace the **CATER Core Values** below and use these to foster and promote our culture and behaviours.

- Communication
- Accountability
- Teamwork
- Education
- Respect

Please send a current Resume along with a cover letter outlining your ability to meet the above selection criteria and why you would love to join our team to the Wildlife

Administrator: [kylie@koala.net](mailto:kylie@koala.net)

*We thank you for taking the time to review and submit your application, however,*

*please note only successful interviewees will be contacted.*