



Bird Keeper/Customer Engagement Assistant

Kyabram Fauna Park is searching for an experienced, friendly and committed Bird Keeper/Customer Engagement Assistant. After recently receiving 3 million dollars from the Victorian and Federal Government for infrastructure and operational upgrades, we are now in a position to add to our dynamic team. The successful applicant will work with a wide range of native birds as well as work with our guests in our customer services department. This is a permanent part-time position with a guaranteed 33 hours a week with potential for further hours during school holiday and annual leave periods.

This position will be directly involved in contributing to the design, implementation, and functionality of the Park's future avian exhibits and collection. The park will be spearheading critical breed and release programs for the recently acquired Bush-stone Curlew and Malleefowl in 2022 with the prospective applicant crucial to the program's success.

Kyabram Fauna Park is currently home to more than 600 native animals including mammals, birds, reptiles, amphibians, fish and invertebrates. The Park encompasses 55 hectares of open woodland, wetlands and lakes. This much-loved wildlife park is nestled in the picturesque Victorian countryside just half an hour from the popular tourist destination of Echuca and Shepparton and within an hour's drive of Bendigo.

Our vision is to be northern Victoria's premier wildlife attraction. If you want to be part of a team committed to providing meaningful and memorable visitor experiences that educate and inspire action to protect wildlife, apply now!

To be considered for this position you must meet the following selection criteria:

- Minimum of Certificate III in Captive Animals or other relevant and Zoo Keeping qualification
- Ability to arrange personal work routines and practices to make optimum use of time
- Knowledge and experience in the captive management of a range of native species with a focus on avian husbandry
- Knowledge and experience in avian breeding, hand raising, incubation and training would be advantageous
- High level of communication and interpersonal skills. Experience of working positively with external stakeholders, peers, staff, volunteers and visitors with the ability to deliver public presentations and conduct visitor experiences
- Demonstrated knowledge of Occupational Health and Safety practices
- Basic horticulture and maintenance skills
- Experience with a variety of native species
- Valid Australian driver's license
- First Aid Certificate (Level 2 minimum)
- Working with Children and National Police Check



For further information about the role, please contact Lachlan Gordon, General Manager, on 0409 920 557.

To apply:

Please email your cover letter, key selection criteria responses, resume and copy of qualifications/licences to manager@kyabramfaunapark.com.au

POSITION DESCRIPTION



KYABRAM
FAUNA PARK

POSITION TITLE: Bird Keeper

MANAGER:

.....
Signature & Date

INCUMBENT:

.....
Signature & Date

.....
Print Name

POSITION OBJECTIVES

Working with and maintaining the animals and environment of the Kyabram Fauna Park Inc (Park) and daily husbandry, primarily with the avian collection.

KEY RESPONSIBILITIES

- Clean animal exhibits, off limit enclosures and public areas as directed, including removal of faeces, rubbish, cobwebs etc
- Ensure minimum standards of presentation of all enclosures
- Prepare and distribute food according to Standard Operating Procedures, or as directed
- Inform management of required repairs to enclosures
- Undertake enclosure maintenance and landscaping as required or directed
- Monitor feeding habits of animals and record changes
- Monitor the health of animals and record
- Assist with the development of new enclosures
- Provide appropriate enrichment to species as recommended
- Maintain records and reports of species under direct control including mating, breeding, fighting etc
- Assist with the capture, restraint and transport of animals
- Conduct environmental and enclosure safety checks
- Respond to animal emergency circumstances according to approved protocols.
- Maintain plant life within and around exhibit areas
- Provide exhibit security and take appropriate action to prevent vandalism or maltreatment of animals by public
- Ensure equipment is correctly maintained and advise Head Keeper regarding equipment requirements and/or maintenance, general supplies, problems with animals, exhibits or public safety issues
- Conduct animal encounters for park visitors



ORGANISATIONAL RELATIONSHIPS

Reports to:	Head Keeper
Supervises:	Volunteers
Internal Liaisons:	All staff
External Liaisons:	Contractors Park visitors Suppliers General public

ACCOUNTABILITY AND EXTENT OF AUTHORITY

- Provide supervision and on the job training to volunteers and work experience students as required
- Provide support within area of expertise as required
- Work within the guidelines of Occupational Health and Safety to ensure animal, personal and visitor safety
- Act within set objectives, budgets and consult with Head Keeper as appropriate

JUDGEMENT AND DECISION MAKING

- Make decisions based on knowledge of department goals and objectives
- Use previously acquired experience and knowledge to solve problems
- Work from complex instructions and procedures
- Guidance and advice would usually be available within the time required to make a decision

SPECIALIST KNOWLEDGE AND SKILLS

- Good working knowledge and understanding of animal management
- Good understanding of technology, procedures and processes relevant to the role
- Ability to interpret and follow regulations including relevant policies, Acts and precedents
- Good working knowledge of Occupational Health and Safety and emergency procedures

MANAGEMENT SKILLS

- Manage own time, set priorities, planning and organising own work and where required that of other employees to efficiently achieve specific and set objectives
- Works individually under general supervision while having the ability to coordinate work within a small team environment
- Attendance and participation in meetings as required

INTERPERSONAL SKILLS

- Ability to communicate and interact positively and factually to all park visitors regarding animal habits, diets etc
- Ability to supervise close interaction (“encounters”) between visitors and animals
- Ability to gain trust, cooperation and assistance from internal and external stakeholders when required
- Ability to establish rapport and to contribute to a pro-active work culture
- Maintain a courteous and respectful attitude to staff and visitors
- Maintain a professional appearance at all times
- Good written and oral communication skills

QUALIFICATIONS AND EXPERIENCE

Mandatory

- Certificate III in Captive Animals or equivalent
- Good working knowledge of animals and animal management and park maintenance
- Working with Children and National Police Check
- First Aid Certificate (Level 2 minimum)
- Valid driving licence



Key Selection Criteria

1. Relevant qualifications and experience
2. Demonstrated communication and interpersonal skills
3. Demonstrated knowledge of Occupational Health and Safety
4. Valid Australian driver's licence
5. Relevant avian husbandry experience

Other Prerequisites – Applicants must have a valid Australian visa with work rights.