

General Manager - SEA LIFE Melbourne

Advertiser: Merlin Entertainments Group

**21 Jul 2017**

**Melbourne, CBD & Inner Suburbs**

**Full Time**

**Hospitality & Tourism, Management**

## General Manager - SEA LIFE Melbourne

Are you passionate about creating memorable experiences and educating guests with an important message on conservation in our Oceans? Would you like to work for one of Melbourne's star attractions which is home to over 10,000 animals, including one of the world's largest Saltwater Crocodiles? If you answered "YES!" to both of those questions, then you'll be excited to hear that there is an awesome opportunity for a General Manager to lead the incredible team here at SEA LIFE Melbourne Aquarium.

### About the Opportunity

While no two days will ever be the same, your overarching responsibility will be the day to day running of the attraction with a focus on product delivery and overall guest experience. You will achieve this by ensuring that our displays and operations teams are working together cohesively to deliver the highest possible standards. As this is a General Manager position, you will be accountable for all attraction financial metrics and non-financial KPIs.

### About You

Knowledge in creating, implementing and driving strategy and developing and managing attraction budgets is essential for this role so you should be able to demonstrate a proven track record in all of the above. As people are our greatest asset, we will also be looking for a leader who has the ability to support and coach direct reports in developing the skill sets needed for their roles and the business. Previous experience in a similar role is essential for this role, we are looking for a General Manager who can come in and build upon the great work that our team here at SEA LIFE has already achieved and move the attraction forward. In this role, there are very ambitious and clearly defined targets, but we need to make sure that the successful candidate balances their approach and understands that we do it all

for the love of fun!

## About Us

We are MERLIN ENTERTAINMENTS, Europe's Number 1 and the world's second-largest visitor attraction operator. Merlin runs 110 attractions in 23 countries across four continents.. We aim to deliver memorable and rewarding experiences to our 54 million visitors worldwide, through our iconic global and local brands, and the commitment and passion of our managers and more than 26,000 employees. Why do we do it? For the love of FUN!!!!!!

It has to be said that there's something magical about walking round our aquariums.

Sea Life Melbourne Aquarium is an awe-inspiring experience with interactive exhibits that transport visitors from the underwater seahorse kingdom of our local Port Phillip Bay to the icy plateaus of Antarctica. These world class experiences are only made possible by the care, passion and commitment of our fantastic team.

Our SEA LIFE teams are all built on the foundation of a commitment to conservation and a need to share the beauty of our underwater workmates with the world! Our teams are what help to make the experience engaging and interactive by giving informative and interesting talks and being on hand for all of our guests needs.

If the thought of delivering this magic to over a million guest's year makes you smile then we would love to hear more from you.



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